



BATAVIA Public Library

Strategic Plan 2025 - 2027

VISION: Engage, Connect, Grow

MISSION: We are a welcoming place to gather, create, and learn by providing quality resources and experiences.



Engage Our Community

GOALS

1.1

Develop and encourage more partnerships and collaborations to better connect the Library with the community

1.2

Prioritize innovative, inclusive, and responsive library programs and services to enhance lives

1.3

Expand communications to raise awareness of library services



Provide Excellent User Experiences

GOALS

2.1

Optimize function and comfort of library spaces to benefit the user experience

2.2

Improve library accessibility to enhance ease of use for patrons and staff



Nurture a Positive and Collaborative Culture

GOALS

3.1

Promote collaboration and positive team dynamics that engage staff and benefit the community

3.2

Invest in staff development to improve confidence, knowledge, and safety